



July 17, 2020

I am the Director of Operations for Lake Regional Health System and I am writing to recommend the services of HL Restoration. We contracted with HL Restoration to perform remediation services for three of our patient care units.

Stuart Frizzell, our Client Relations Manager responded promptly to our request for assessment and service. He arrived the next day and was able to get the assessment and remediation efforts started quickly. Stuart checked in with me throughout the process to keep us updated on the progress being made.

The on-site team was extremely professional and competent in the way they went about preparing, remediating and returning our units to service. The on-site Mitigation Superintendent provided daily update emails detailing exactly what was accomplished each day and what was planned for the next day.

The quality of the work performed was outstanding.

I can wholeheartedly recommend the services of HL Restoration and we will be utilizing them in the future should any mitigation needs arise.

Regards,

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